



GRETSA UNIVERSITY - THIKA

UNIVERSITY EXAMINATIONS MAY - AUGUST 2018 SEMESTER

DIPLOMA IN LIBRARY AND INFORMATION SCIENCE

COURSE CODE: DILS 011

COURSE TITLE: INFORMATION ETHICS AND LEGAL ISSUES

DATE: 6 AUGUST 2018

TIME: 3.00 PM – 6.00 PM

INSTRUCTIONS TO CANDIDATES

1. SECTION A IS **COMPULSORY**.
2. SECTION B: ANSWER ANY OTHER **THREE** QUESTIONS.
3. **DO NOT** WRITE ANYTHING ON THIS QUESTION PAPER AS IT WILL BE AN EXAM IRREGULARITY.
4. ALL ROUGH WORK SHOULD BE AT THE BACK OF YOUR ANSWER BOOKLET AND CROSSED OUT.

CAUTION: *All exam rooms are under CCTV surveillance during the examination period.*

SECTION A: COMPULSORY

Question One

- a) Define information ethics **[2 marks]**
- b) Discuss **two** institutions in the society with responsible for instilling principles of ethical behavior **[8 marks]**
- c) Suppose you are an Information Manager who has been nominated to develop an ethical code of conduct for your organization. Discuss **five** factors that you would consider when developing the code of conduct **[15 marks]**
- d) Legal and ethical issues are eminent as far as use of information is concerned. Briefly discuss any **three** types of legal protection of intellectual property. **[15 marks]**

SECTION B: ANSWER ANY THREE QUESTIONS

Question Two

- a) Reflecting on the nature of Library and Information Science Profession identify five ethical challenges inherent in the profession. **[15 marks]**
- b) Briefly highlight how the average person benefits from intellectual property rights **[5 marks]**

Question three

- a) Your organization has a firm policy on access and use of organizational records. You see a valued employee who is two months from retirement take a personnel file from the records registry. Discuss how you can apply the Golden rule to solve the ethical dilemma you are facing **[10 marks]**
- b) Information is a source of power and, increasingly, the key to prosperity among those with access to it. Briefly discuss the importance of information ethics in access, and use of information **[10 marks]**

Question Four

- a) Corruption in Kenya has become a matter of great concern, both domestically and globally. Discuss the role of professional ethics in fight against corruption **[15 marks]**
- b) Highlight forms of corruption that exist in the Library and Information Science profession **[5 marks]**

Question five

- a) Facebook has been recently hit by data privacy scandal involving the collection of personally identifiable information of "up to 87 million people" by the political consulting and strategic communication firm Cambridge Analytica. What risks does Facebook face out of this **[10 marks]**
- b) Discuss **five** ways in which organizations can protect the privacy of their clients and customers **[10 marks]**

Question six

- a) In technological arenas, legal decisions usually lag behind technical developments. Briefly discuss how ethics fill the gaps in law in networked communications. **[10 marks]**
- b) Discuss at least five possible areas of conflict between culture and ethics **[10 marks]**