



GRETSA UNIVERSITY - THIKA

**UNIVERSITY EXAMINATIONS
MAY - AUGUST 2018 SEMESTER**

CERTIFICATE IN INFORMATION SCIENCE

COURSE CODE: CIIS 012

COURSE TITLE:INTRODUCTION TO KNOWLEDGE

DATE: 6 AUGUST 2018

TIME: 8:00 AM – 11:00 AM

INSTRUCTIONS TO CANDIDATES

1. SECTION A IS **COMPULSORY**.
2. SECTION B: ANSWER ANY OTHER **THREE** QUESTIONS.
3. **DO NOT** WRITE ANYTHING ON THIS QUESTION PAPER AS IT WILL BE AN EXAM IRREGULARITY.
4. ALL ROUGH WORK SHOULD BE AT THE BACK OF YOUR ANSWER BOOKLET AND CROSSED OUT.

CAUTION: *All exam rooms are under CCTV surveillance during the examination period.*

SECTION A: COMPULSORY

Question One

- a) Using examples, discuss the extent to which Gretsia University has adopted the Practice of Knowledge Management. **[10 marks]**
- b) What is the relationship between data, information, Knowledge and Wisdom? **[10 marks]**
- c) Explain the knowledge conversion process. **[10 marks]**
- d) What are the common methods of knowledge acquisition? **[10 marks]**

SECTION B: ANSWER ANY THREE QUESTIONS

Question Two

- a) Discuss the positive influences of knowledge Acquisition to an Academic Institution. **[10 marks]**
- b) Describe the recommendations to overcome knowledge acquisition and application challenges in organizations. **[10 marks]**

Question three

- a) Mention any FIVE applications of knowledge to our everyday life. **[10 marks]**
- b) Highlight **five** limitations of user studies **[10 marks]**

Question Four

- a) What is the role of libraries in management of knowledge? **[10 marks]**
- b) Explain the extent to which Gretsia University has embraced ICTs in Knowledge Management **[10 marks]**

Question five

- a) Compare tacit knowledge and explicit knowledge **[10 marks]**
- b) Explain the current and future trends in knowledge management **[10 marks]**

Question six

- a) What are some of the common methods of knowledge acquisition **[10 marks]**

b) Discuss the reasons as to why Organizations are finding it hard to Acquire Knowledge

[10 marks]