



# **GRETSA UNIVERSITY - THIKA**

**UNIVERSITY EXAMINATIONS  
JANUARY – APRIL 2021 SEMESTER**

**CERTIFICATE IN INFORMATION SCIENCE**

**COURSE CODE: CIIS 001**

**COURSE TITLE: ESSENTIALS OF INFORMATION STUDIES**

**DATE: 10 MAY 2021  
AM**

**TIME: 8:00 AM – 10:00**

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**INSTRUCTIONS TO CANDIDATES**

1. SECTION A IS **COMPULSORY**.
2. SECTION B: ANSWER ANY OTHER **THREE** QUESTIONS.
3. **DO NOT** WRITE ANYTHING ON THIS QUESTION PAPER AS IT WILL BE AN EXAM IRREGULARITY.
4. ALL ROUGH WORK SHOULD BE AT THE BACK OF YOUR ANSWER BOOKLET AND CROSSED OUT.

**CAUTION:** All exam rooms are under CCTV surveillance during the examination period.

## **SECTION A: COMPULSORY**

### **QUESTION ONE**

- a) Briefly, discuss the philosophy or guiding principle of Information Science as a profession [10 Marks]
- b) Information Centres have systems of organizing information such as classification and cataloguing schemes. Identify the benefits of such schemes [10 Marks]
- c) The internet has greatly enhanced information access. However print books are still popular sources of information. Why? [10 Marks]
- d) Briefly discuss five key services offered by public libraries such as Kenya National Library Services (KNLS) to the general public. [10 Marks]

## **SECTION B: ANSWER ANY THREE QUESTIONS**

### **QUESTION TWO**

- a) As an Information Science certificate graduate, discuss five key skills potential employers will be looking for in you [10 Marks]
- b) Discuss five key skills that would help you learn a successful business [10 Marks]

### **QUESTION THREE**

- a) Discuss five primary sources of information you are likely to find in a library [10 Marks]
- b) Highlight five electronic information resources you are likely to find in a library setup [10 Marks]

### **QUESTION FOUR**

- a) As an Information Science certificate graduate, discuss how you can use the skills and knowledge you have acquired to facilitate primary school pupils access correct information in a public library [15 Marks]
- b) Highlight five challenges primary school pupils are likely to be facing in their effort to get the right information sources? [5 Marks]

### **QUESTION FIVE**

- a) Theft of information resources is one of the major challenges facing information centers. Discuss ways of addressing this challenge? [10 Marks]
- b) Briefly discuss five any other challenges that information centers are facing? [10 Marks]

