



# **GRETSA UNIVERSITY - THIKA**

## **UNIVERSITY EXAMINATIONS JANUARY-APRIL 2019 SEMESTER**

### **CERTIFICATE IN FOOD & BEVERAGE SERVICE & SALES**

**COURSE CODE: CFBS 001**

**COURSE TITLE: SERVICE PRACTICE I**

**DATE: 27 MARCH 2019**

**TIME: 9.00 AM- 2.00 PM**

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#### **INSTRUCTIONS TO CANDIDATES**

1. THIS PAPER CONSISTS OF **TWO** SECTIONS: **A** AND **B**
2. SECTION **A** CONSISTS OF **TWO (2)** TESTS ON TECHNICAL SKILLS AND MUST BE ATTEMPTED BY ALL CANDIDATES
3. SECTION **B** TESTS ON MEAL SERVICE AND MUST BE BALLOTTED FOR. EACH CANDIDATE TO ATTEMPT ONE QUESTION.

**CAUTION:** *All exam rooms are under CCTV surveillance during the examination period.*

## **SECTION A: TECHNICAL SKILLS [40 MARKS]**

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Every candidate to demonstrate skills in:

- a) Making different napkin folds. Candidates to write the name of each fold on small cards to be provided by the session examiner which will be placed against the fold. **[20 marks]**
- b) Preparation of food and beverage service equipment **[20 marks]**

## **SECTION B: MEAL SERVICE [60 MARKS]**

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### **Test One**

- a) Set up a table for 2 guests for the service of the following menu items:
  - (i) Minestrone soup
  - (ii) Chicken Maryland served with coconut rice and mixed seasonal vegetables (to be accompanied by white wine for one guest)
  - (iii) Caramel chocolate tart
- b) Assuming that the 2 guests will order for all the three meals:
  - (i) Write a food order for the kitchen
  - (ii) Write a wine order for the bar
  - (iii) The meals cost Ksh. 500 per head. Bill the guests (use your waiter's pad)

### **Test Two**

- a) Set up a table for 2 guests for the service of the following menu:
  - (i) Vegetable salad (to be accompanied by sparkling wine for one guest)
  - (ii) Pork chops served with creamy spinach and braised rice
  - (iii) Custard pudding served with custard sauce
- b) Assuming that the 2 guests will order for all the three meals:
  - (i) Write a food order for the kitchen
  - (ii) Write a wine order for the bar
  - (iii) The meals cost Ksh. 500 per head. Bill the guests (use your waiter's pad)

### **Test Three**

- a) Set up a table for 2 guests for the service of the following menu:
  - (i) Sour porridge
  - (ii) Beef carbonade served with potato bhajia and vegetable salad (to be accompanied by red wine for one guest)

- (iii)** Ice cream served in peanuts candies
- b)** Assuming that the 2 guests will order for all the three meals:
  - (i)** Write a food order for the kitchen
  - (ii)** Write a wine order for the bar
  - (iii)** The meals cost Ksh. 500 per head. Bill the guests (use your waiter's pad)